

- Beware of a prize notice for a contest or promotion that you never entered. If you have not entered, you probably have not won.
- Legal lotteries don't require payment of fees or surcharges to collect a prize. The Lottery does not know who winners are until they claim their prize, so it's not possible for the Lottery to contact winners by phone, email, mail, or any other way.
 - All Lottery winnings are taxable. The Lottery automatically deducts the appropriate federal (\$5,001 or more) and state (\$2,000 or more) withholding rate for any winnings.
 - Tickets, transactions, and winnings are subject to state law and Lottery regulations.
- **DO NOT** accept phone, text, mail, or internet offers to buy a ticket for a chance into another state or country's lottery. It is against the law to purchase foreign lottery tickets or lottery tickets sold outside of the state of origin. Scam artists use the names of both legitimate and fraudulent lotteries to steal from unsuspecting individuals.
- Never provide personal information such as bank account numbers, credit card numbers, Social Security numbers, or an individual tax identification number (ITIN) to someone you don't know.
- Beware of "urgent" solicitations that require an immediate response. It's a common tactic used in scams that gives you little time to check out the offer.
- Legitimate lotteries **DO NOT** guarantee that you win a prize and **DO NOT** require people to join prize pools to play.
- If you would like to report a potential scam, call the Wisconsin Consumer Protection line at 800-422-7128 or email DATCPHotline@wisconsin.gov.

If you or someone you know has a gambling problem, call 800-GAMBLE-5 (800-426-2535) or text 850-888-HOPE.

SIGN YOUR TICKET



CHECK YOUR TICKET



KEEP YOUR TICKET SAFE AND SECURE



PLAYER TIPS ON KEEPING LOTTERY PLAY SAFE AND SECURE

1 Purchase Lottery tickets from a licensed Lottery retailer. If someone offers you a “winning ticket” for cash, DON’T DO IT! Contact the Wisconsin Lottery immediately, as it more than likely is a scam.

2 Check your tickets. Make sure you receive the ticket(s) you intended to purchase. Players are responsible for checking the accuracy of tickets before leaving the store. Know the game being played. Game brochures are available at Lottery retailers.

3 Sign the back of your ticket immediately after purchase. This is the most important thing to do to protect yourself from theft and to prove you own the ticket. Whoever signs the back of the ticket is considered the rightful owner. **Until you sign your ticket, anyone can claim its prize.**

4 Keep your Lottery tickets in a safe place. The Lottery is not liable for damaged, lost, or stolen tickets. By law, only the original ticket is valid to claim a prize.



**WISCONSIN
LOTTERY**

5 Check your ticket before handing it to a retailer for payment. Players can use the Wisconsin Lottery mobile app, in-store ticket checkers, or Wisconsin Lottery vending machines to check tickets prior to taking them to the register for payment. The in-store ticket checker and the Wisconsin Lottery mobile app only check prize amounts; they do not redeem tickets. Wisconsin Lottery vending machines can check prize amounts and allow you to reinvest your winnings, but they CANNOT give back cash or make change.

- Know how much the ticket is worth before cashing. Some retailers have cashing policies, so be familiar with those prior to cashing tickets.
- Know the game rules, which can be found at wilottery.com. The rules are called “Features and Procedures” on the Lottery website.
- If you think the prize is valued at \$600 or more, make a copy of the front and back of the ticket before redeeming it and sign the ticket back. Visit wilottery.com or the Wisconsin Lottery mobile app for “How to claim” prizes of \$600 or more.

6 Review the prize payout transaction details. Video screens showing Wisconsin Lottery transaction results are available at all Wisconsin Lottery retailers and are facing players. You may ask the retailer to show you the cash authorization slip as proof of the prize amount. **Note: The retailer retains the redeemed winning ticket(s) and cash authorization slip(s) for their records.**

7 Double check — If you think you have a winner and are told your ticket did not win, ask for the ticket(s) back along with the validation slip(s). Then contact the Wisconsin Lottery.

8 If you still have questions regarding your ticket, you can call us at 608-266-7777. If you would rather contact us a different way, visit wilottery.com or the Wisconsin Lottery mobile app “Contact Us” pages for additional options.