



# WISCONSIN LOTTERY

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## News Release

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**WILottery.com**



March 18, 2020  
FOR IMMEDIATE RELEASE

## Wisconsin Lottery COVID-19 Information: March 18, 2020

**MADISON, Wis.** – The Wisconsin Lottery's number one priority is to ensure the safety and health of our players, retail partners, and Lottery staff. We are continually monitoring the COVID-19 situation and using the latest information from the CDC and Wisconsin Department of Health Services to make the best decisions we can. Hours and staffing are adjusting as we plan for the coming days, weeks, and months. Please visit <https://wilottery.com/covid-19> for the most up to date information on Lottery. Please visit [www.wisconsin.gov/covid19](http://www.wisconsin.gov/covid19) for the most up-to-date information on COVID-19 in Wisconsin.

Here are a few updates as of Wednesday, March 18:

- To minimize risk and ensure social distancing, Lottery field marketing staff will not be visiting retailer locations until further notice, except on an as-needed basis. Field marketing staff will be contacting retailers by phone or email to make sure retailer needs are addressed. Retailers can continue to contact their representative via phone or email with any questions. At this time, retailers will continue to receive calls from our telemarketing staff and ticket orders will be delivered the next business day. Changes and updates will be posted on the Lottery webpage: <https://wilottery.com/covid-19>
- The Lottery validations offices in Madison and Milwaukee remain open with office hours from 8:00 a.m. to 4:00 p.m. However, please take a look at our webpage, <https://wilottery.com/covid-19>, before coming in to redeem a winning ticket. Any updates or changes will be posted there.

If winners do not feel comfortable going to a local retailer to claim a prize under \$599, they are welcome to send the winning ticket to the Wisconsin Lottery via mail. Mail the winning ticket and a completed [claim form](#) to:

Prizes  
PO Box 777  
Madison, WI 53774

If using the mail, we recommend making a copy of the front and back of your ticket to keep for your records (or take a clear photo of the front and back, using a smartphone), and then use certified or registered mailing to track the envelope.

- Drawings for all games will continue as scheduled.
- The player hotline remains open. Please call (1-608-266-7777) or [email](#) with any questions.

Thank you for your patience, trust, and confidence as we all work together during this time.

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### ABOUT THE WISCONSIN LOTTERY

The Wisconsin Lottery enriches communities statewide by giving back 93 percent of its revenue to winners, retailers, and Wisconsin homeowners. Of each dollar spent on the Wisconsin Lottery, 57 cents goes back to prizes, 30 cents to property tax credits, seven cents to operations, and six cents to retailers.

Since 1988, the Wisconsin Lottery has generated:

- More than \$15.3 Billion in total revenue
- Over \$8.7 Billion in prizes paid

- More than \$4.6 Billion in funding for property tax credits to eligible Wisconsin homeowners

For more information on the Wisconsin Lottery, visit [wilottery.com](http://wilottery.com). Follow the Wisconsin Lottery on Facebook ([/wilottery](https://www.facebook.com/wilottery)), Instagram ([@wilottery](https://www.instagram.com/wilottery)), Twitter ([@wilottery](https://twitter.com/wilottery)), and YouTube ([/wilottery](https://www.youtube.com/wilottery)).

**#WINSconsin**