



WISCONSIN LOTTERY

WINNER GUIDE

— YOU —
WON
THE LOTTERY!

NOW WHAT?



**WISCONSIN
LOTTERY**

CLAIMING A PRIZE

Lottery Offices

Please arrive at least two hours before closing time for Lotto tickets worth \$50,000 or more to allow time for processing.

We recommend Jackpot and other large prize winners call before coming in.

Madison Office

2135 Rimrock Rd
Madison, WI 53713

Milwaukee Office

819 N. 6th St 4th Floor
Milwaukee, WI 53203

Monday – Friday

8 a.m. – 4 p.m.

608-261-4916

Closed for state holidays



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WIN RESPONSIBLY!

Consider Seeking Financial Counseling Before Claiming Your Winnings.

Everyone dreams of winning big and thinks about how they are going to spend their winnings.

It is important to meet with a financial professional and have a good plan before claiming your winnings. This helps you get started down the right path for financial success!

Accountants, lawyers, and financial planners are valuable resources as you face questions about what to do with your winnings.

Talk to people you trust for referrals and only deal with reputable professionals and/or organizations.

The Wisconsin Lottery is unable to make any recommendations or referrals regarding your winnings.

First Step– SIGN YOUR TICKET!!!

Second Step– CONFIRM IT IS A WINNER.

Do one or all of the following:

- **Visit a Lottery Retailer** Scan the ticket using the ticket checker and see if your ticket is a winner. *Security tip: Sign your ticket before ever handing it over to anyone to see if it's a winner!*
- **Visit wilottery.com for the official Lotto numbers for the draw date.**
- **Call our 24-Hour Hotline at 608-266-7777.**
- **Sign up for daily Player's Club emails at wilottery.com.**

PLAYER SAFETY TIPS

- **Sign the back of your ticket immediately after purchase.** This is the most important thing to do to protect yourself from theft and to prove you own the ticket. Lottery tickets are bearer instruments; whoever signs the back of the ticket is considered the rightful owner.
- **Review your ticket before leaving the store to make sure you received what you wanted.** Players are responsible for checking the accuracy of tickets. Contact the Wisconsin Lottery immediately if a ticket appears to be tampered with.
- **Buy Lottery tickets from a licensed Lottery retailer.** If someone offers you a "winning ticket" for cash, don't do it. Contact the Wisconsin Lottery immediately, as it could be a scam.

- **Keep your Lottery ticket in a safe place.** The Lottery is not liable for lost, damaged, or stolen tickets.
- **Determine whether your ticket is a winner on your own before you hand it over to be checked or cashed.** Verify prize amounts by using Wisconsin Lottery ticket checkers found at all Lottery retailers.

- **Review the prize payout transaction details.** Video screens showing Wisconsin Lottery transaction results are available at all Wisconsin Lottery retailers.

You may ask to see the cash authorization slip which shows the winning amount for a transaction. Note: The retailer retains the redeemed winning ticket(s) and cash authorization slip(s) for their records.

- **Double check if you think you have a winner and are told your ticket is not a winner.** Ask for the ticket back and contact the Wisconsin Lottery.

Third Step– CLAIM YOUR WINNINGS.

At a Retailer

Retailers may redeem tickets up to \$599, or the amount allowed by that retailer's normal cashing practices. *Security Tip: Sign your ticket and check it on the ticket checker to know how much your ticket is worth before handing it to the clerk.*

Visit a Lottery Office

The most secure way to redeem your ticket is by taking it in person to one of our Lottery offices.

You can redeem tickets of any amount at our Madison location or tickets valued up to \$199,999 at our Milwaukee location. All tickets valued at \$200,000 or more can only be redeemed in-person at the Lottery office in Madison.

Send by Mail

The Lottery accepts prize claims for tickets winning up to \$199,999. Send the original signed ticket and a completed claim form to:

Prizes
PO Box 777
Madison, WI 53774

Certified or registered mail is suggested. Retain a copy of both sides of the signed ticket and completed claim form.

The Lottery is not responsible for any tickets lost in the mail, regardless of whether copies were made. By law, only the original ticket is valid to claim a prize. In-person claims at one of our Lottery offices are always the most secure way to claim a prize.

For prizes of \$600 and up, players are required to:

- Sign the Lottery ticket with one person's signature. Multiple winners for a single ticket are required to get a court order for prize payment (see claim form for details).
- Complete the claim form. Forms are available at Wisconsin Lottery retailers, Lottery offices, or may be downloaded from wilottery.com.
- Provide a government or tribal issued I.D.